

# Information on how to install and use a Software Token

Software Token IOS

Software Token IOS via QR-Code

Software Token Android

Software Token Android via QR-Code

## Software Token IOS – Installation and initial setup

### Step 1: Installation from Appstore

<https://itunes.apple.com/us/app/rsa-securid-software-token/id318038618?mt=8>

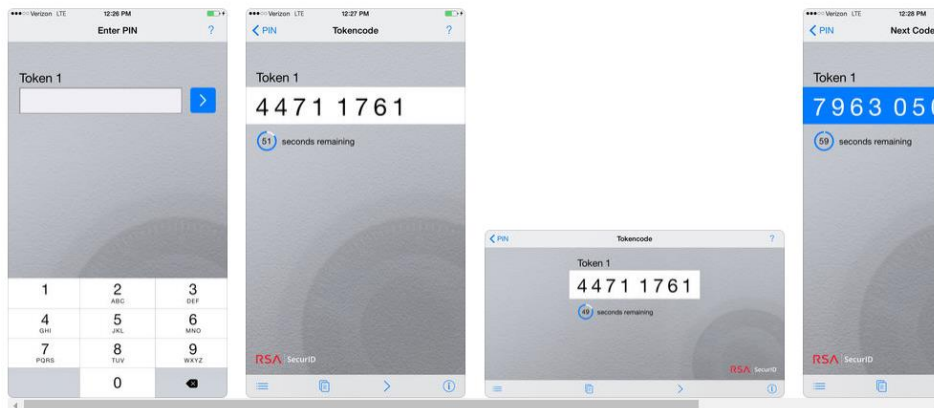


#### RSA SecurID Software Token

RSA Security

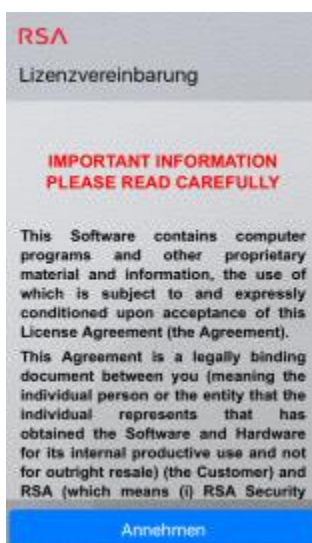
Nr. 52 in Wirtschaft  
Gratis

#### iPhone-Screenshots

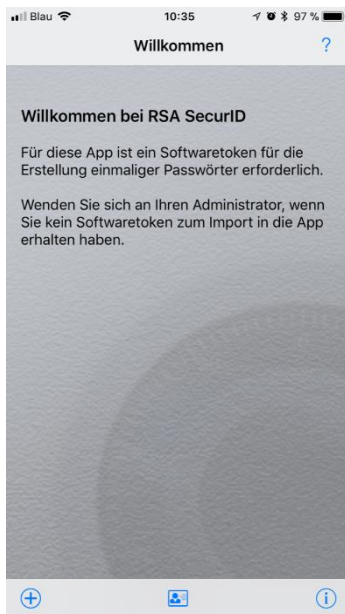


### Step 2: Initial setup

Open the application on your smartphone and agree to the license agreement.



After launching the app you are presented with this screen:



At this point, close the app.

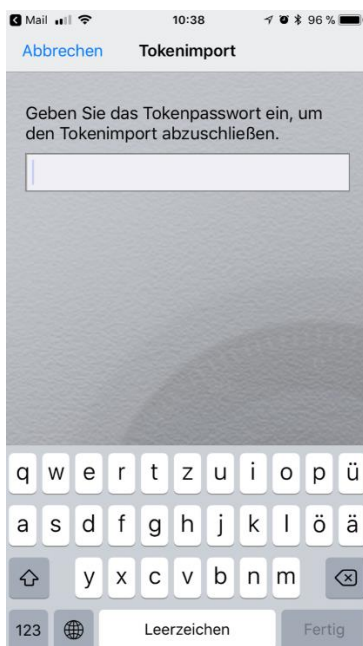
### **Step 3: Token import**

Open the e-mail containing your token on your device.

(The mail contains a \*.sdtid File)

After clicking the aforementioned file you are prompted to choose an app to open the file. Choose „RSA App”.

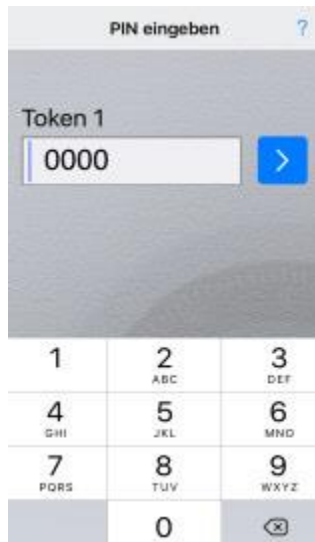
The “RSA App” reopens and will ask for a token import password.



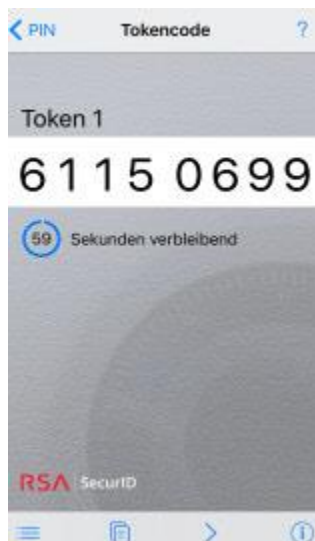
Enter the password you obtained individually here. (If you have not obtained your password yet, please contact your system administrator or call us on +49 (89) 45 24 24 – 200 and have your token serial number ready.

#### Step 4: Set a PIN

The initial PIN is **0000** . Enter it in the RSA App.



The token that is generated then can be used to set up a personal PIN.

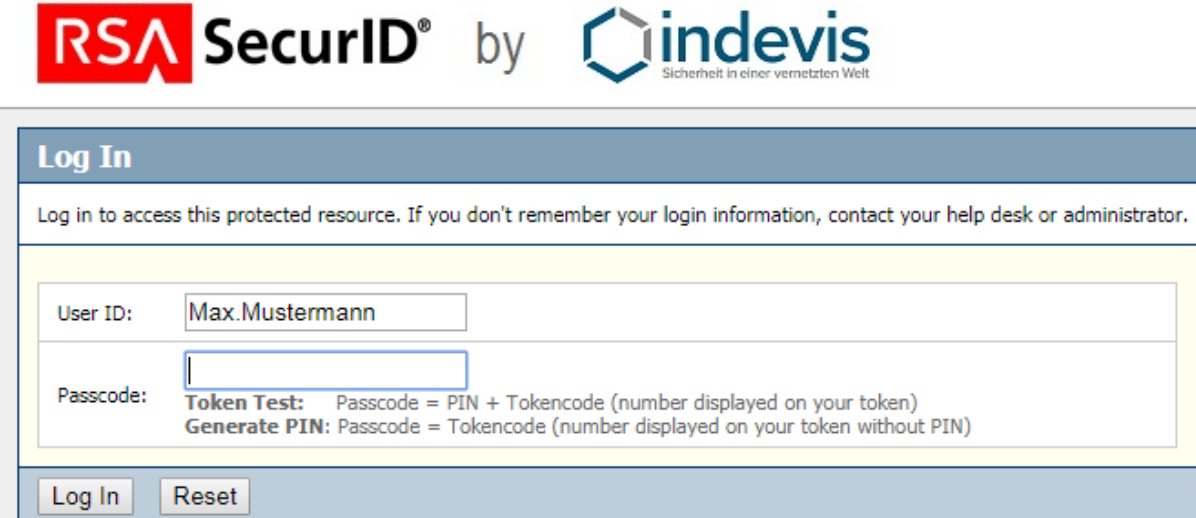


You may set your pin on the platform of indevis

<https://www.rsasupport.de>

or on your companies own infrastructure.

Example given for <https://www.rsasupport.de>



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### Log In

Log in to access this protected resource. If you don't remember your login information, contact your help desk or administrator.

User ID:	<input type="text" value="Max.Mustermann"/>
Passcode:	<input type="text"/>

**Token Test:** Passcode = PIN + Tokencode (number displayed on your token)  
**Generate PIN:** Passcode = Tokencode (number displayed on your token without PIN)

Enter your user id and the generated passcode in the websites form.



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### New RSA SecurID PIN Required

Either you don't have a PIN yet, or security policy requires a PIN change.

**PINs must contain 4 to 8 letters and numbers.**

New PIN:	<input type="text"/>
Confirm New PIN:	<input type="text"/>

Then you are asked to enter a new PIN.

**!!!Caution: Your new PIN may not start with a 0 (Zero).!!!**

### Log In

Log in to access this protected resource. If you don't remember your login information, contact your help desk or administrator.

105: New PIN accepted. You are required to authenticate with your new PIN. Wait for the code to change on your token and then enter it in the space provided.

User ID:	<input type="text" value="Max.Mustermann"/>
Passcode:	<input type="text"/>

**Token Test:** Passcode = PIN + Tokencode (number displayed on your token)  
**Generate PIN:** Passcode = Tokencode (number displayed on your token without PIN)

Red text: Your new PIN was accepted.

To test your software token, enter your newly set PIN in the RSA App and generate a new token code.

With this token code you may authenticate for the website and will get the following message:

**Ihre Authentifizierung war erfolgreich.**

Ihr Token ist funktionstüchtig. Sollten Sie weiter Probleme bei der Authentifizierung haben, wenden Sie sich bitte an Ihren Systemadministrator.  
 Gerne stehen auch wir Ihnen für Fragen unter +49 (89) 452424100 oder rsasupport@indevis.de zur Verfügung.

Ihr indevis Token Team

**Your authentication was successful.**

Your token works fine. If you have ongoing problems with the authentication, please contact your administrator.  
 Furthermore we are at your service: phone +49 (89) 452424100 or rsasupport@indevis.de.

Your indevis token team

The setup of your software token is now finished.

## Software Token IOS with QR-Code – Installation and initial setup

### Step 1: Installation from Appstore

<https://itunes.apple.com/us/app/rsa-securid-software-token/id318038618?mt=8>

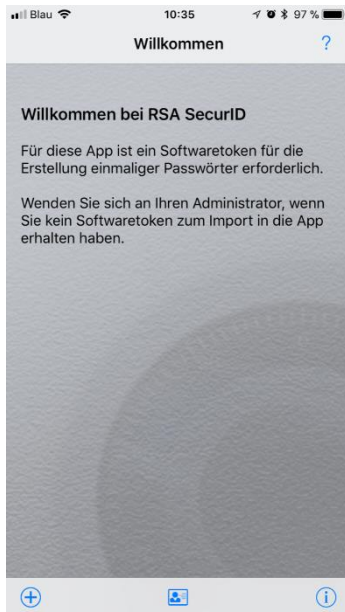


### Step 2: Initial setup

Open the application on your smartphone and agree to the license agreement.



After launching the app you are presented with this screen:

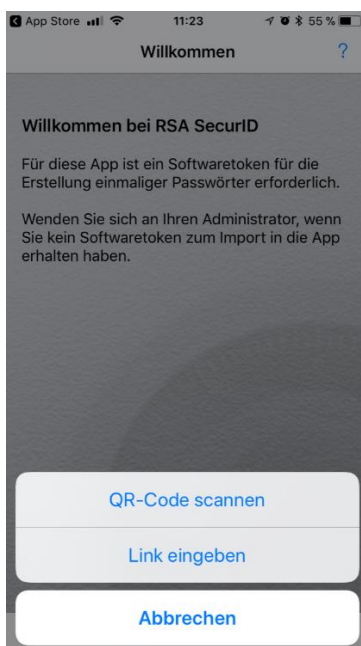


### **Step 3: Token import**

Touch the „+“ symbol in the app and choose „Scan QR-Code“

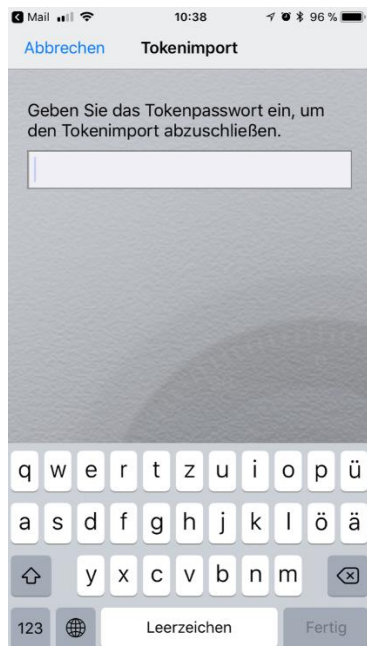
In your e-mail open the attached image

If needed allow camera access to the RSA App and scan the QR-Code.





After the successful scan you are prompted to enter your token import password.



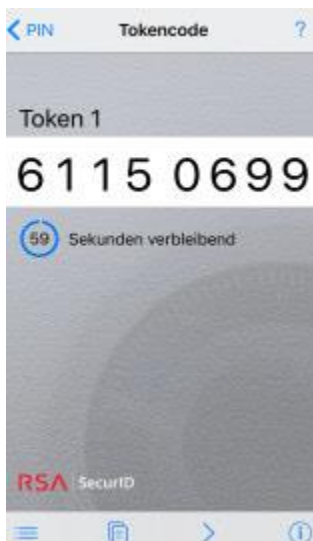
Enter the password you obtained individually here. (If you have not obtained your password yet, please contact your system administrator or call us on +49 (89) 45 24 24 – 200 and have your token serial number ready.

#### Step 4: Set a PIN

The initial PIN is **0000** . Enter it in the RSA App.



The token that is generated then can be used to set up a personal PIN.

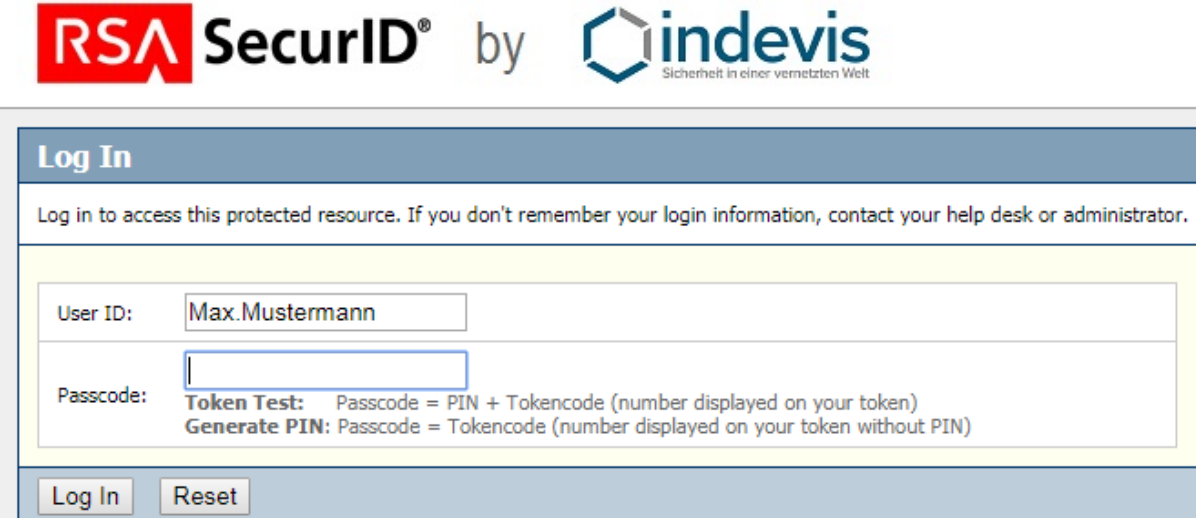


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### New RSA SecurID PIN Required

Either you don't have a PIN yet, or security policy requires a PIN change.

**PINs must contain 4 to 8 letters and numbers.**

New PIN:

Confirm New PIN:

Then you are asked to enter a new PIN.

**!!!Caution: Your new PIN may not start with a 0 (Zero).!!!**

Log In

Log in to access this protected resource. If you don't remember your login information, contact your help desk or administrator.

105: New PIN accepted. You are required to authenticate with your new PIN. Wait for the code to change on your token and then enter it in the space provided.

User ID:

Passcode:

**Token Test:** Passcode = PIN + Tokencode (number displayed on your token)  
**Generate PIN:** Passcode = Tokencode (number displayed on your token without PIN)

Log In

Reset

Red text: Your new PIN was accepted.

To test your software token, enter your newly set PIN in the RSA App and generate a new token code.

With this token code you may authenticate for the website and will get the following message:

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## Software Token Android – Installation and initial setup

### Schritt 1: Installation from Google Play

<https://play.google.com/store/apps/details?id=com.rsa.securidapp>



## RSA SecurID Software Token

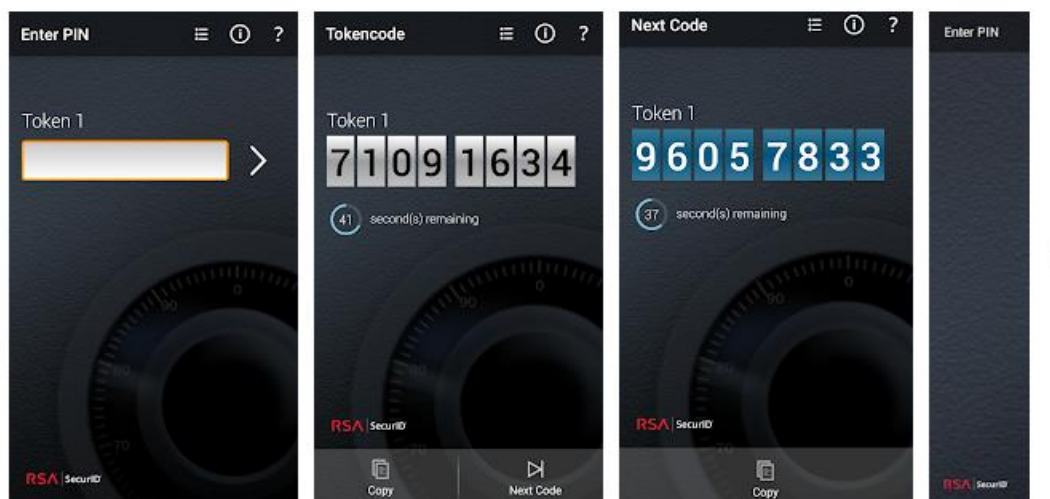
RSA Security Kommunikation

★★★★★ 5.857

USK ab 0 Jahren

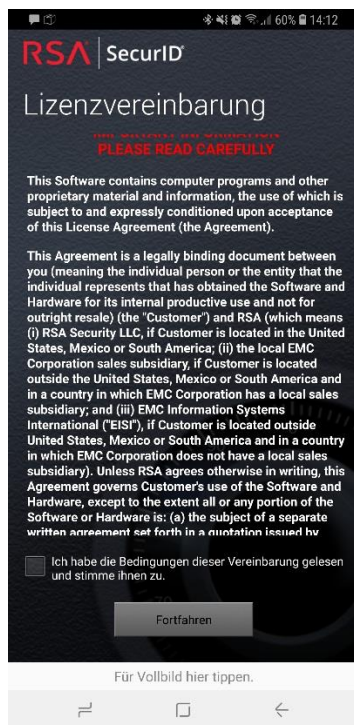
Zur Wunschliste hinzufügen

Installieren

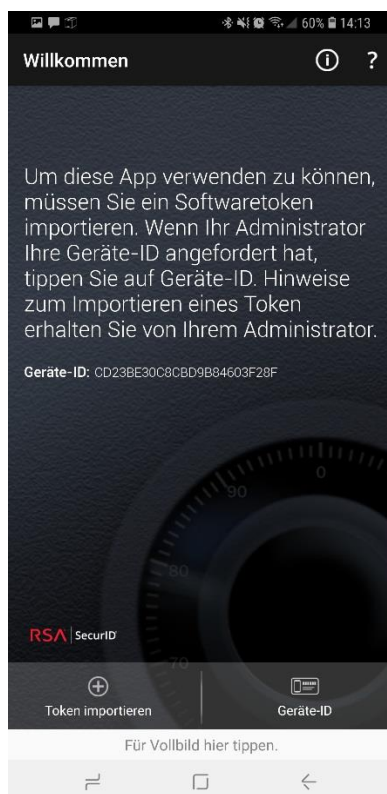


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After launching the app you are presented with this screen:



At this point, close the app.

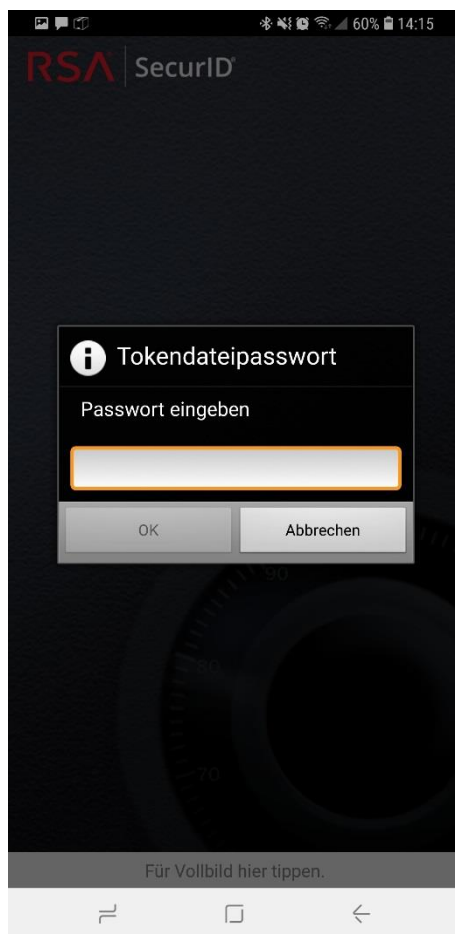
### Step 3: Token import

Open the e-mail containing your token on your device.

(The mail contains a \*.**sdtid** File)

After clicking the aforementioned file you are prompted to choose an app to open the file. Choose „RSA App“.

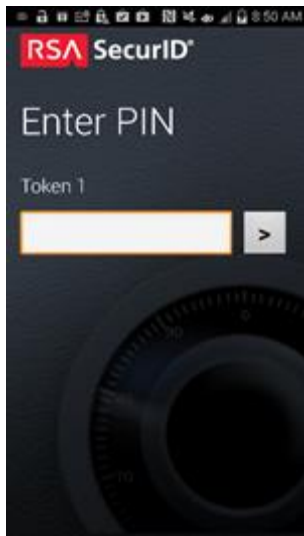
The RSA App reopens and will ask for a token import password.



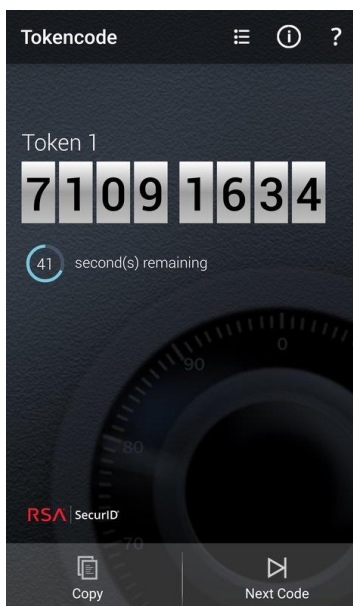
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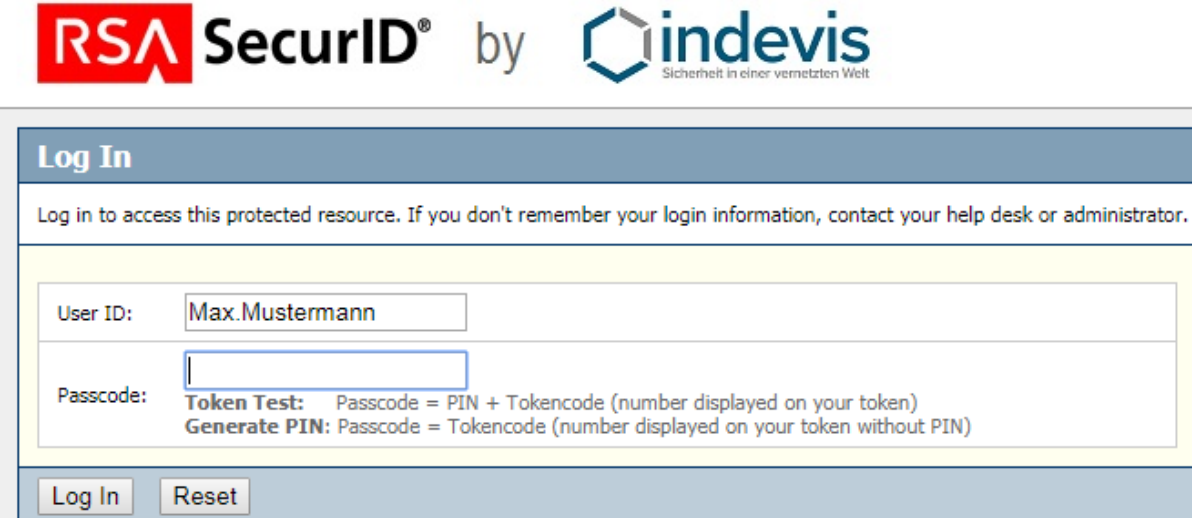


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Example given for <https://www.rsasupport.de>



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New PIN:

Confirm New PIN:

Then you are asked to enter a new PIN.

**!!!Caution: Your new PIN may not start with a 0 (Zero)!!!**

Log In

Log in to access this protected resource. If you don't remember your login information, contact your help desk or administrator.

105: New PIN accepted. You are required to authenticate with your new PIN. Wait for the code to change on your token and then enter it in the space provided.

User ID:

Passcode:

Token Test:

Passcode = PIN + Tokencode (number displayed on your token)

Generate PIN:

Passcode = Tokencode (number displayed on your token without PIN)

Log In

Reset

Red text: Your new PIN was accepted.

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### Schritt 1: Installation from Google Play

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## RSA SecurID Software Token

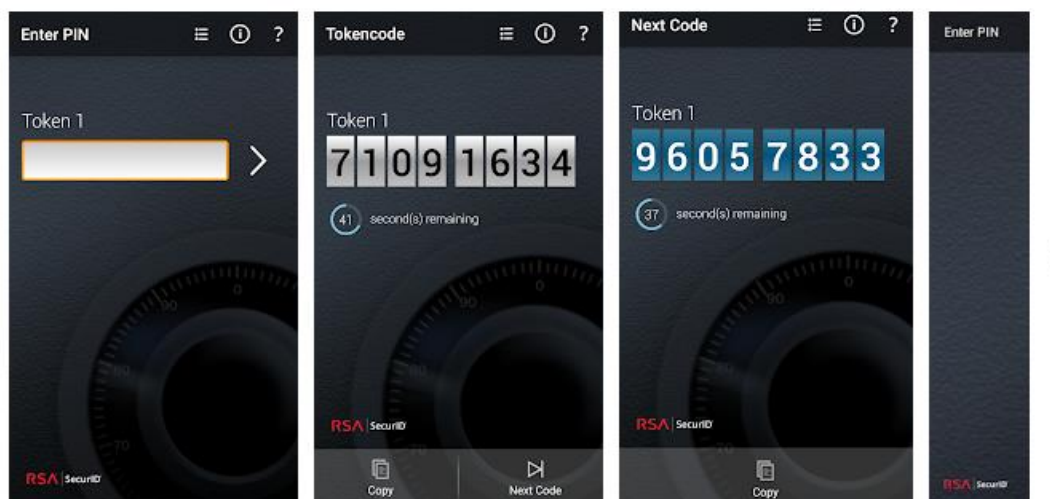
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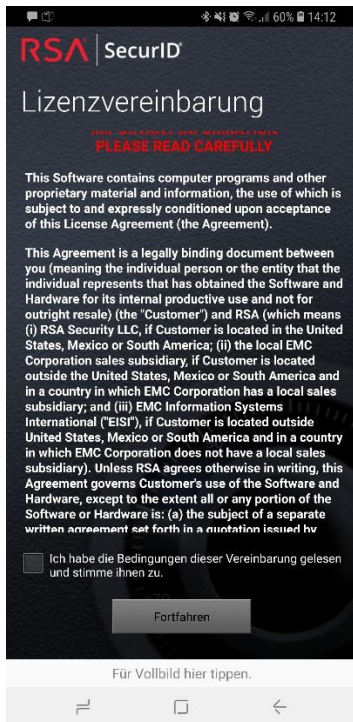
Zur Wunschliste hinzufügen

Installieren

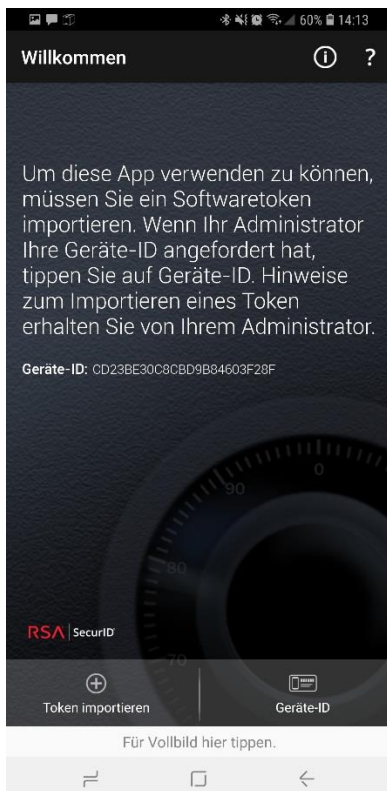


## Step 2: Initial setup

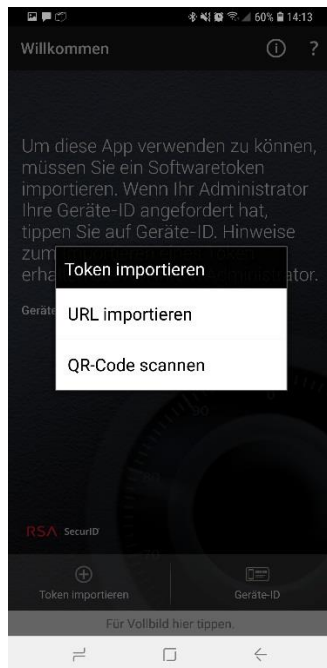
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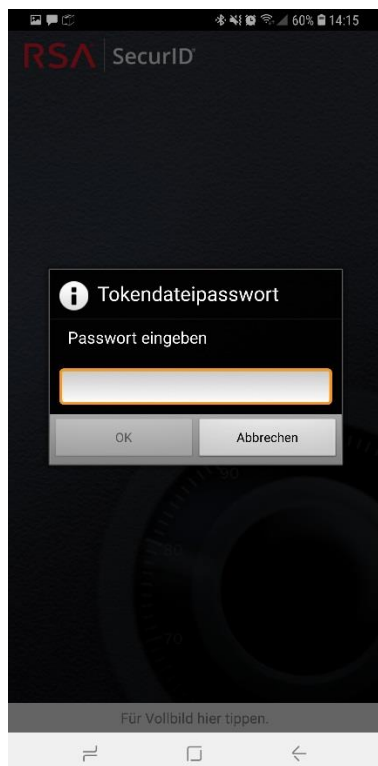
### Step 3: Token import



In the app touch „Import token“ then touch „Scan QR-Code“

In your e-mail open the attached image

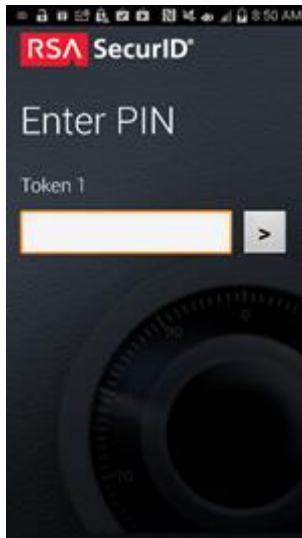
If needed allow camera access to the RSA App and scan the QR-Code.



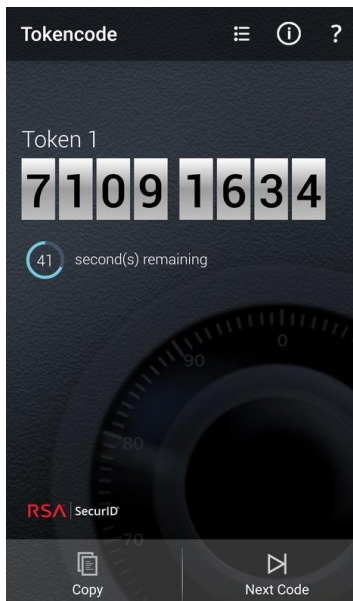
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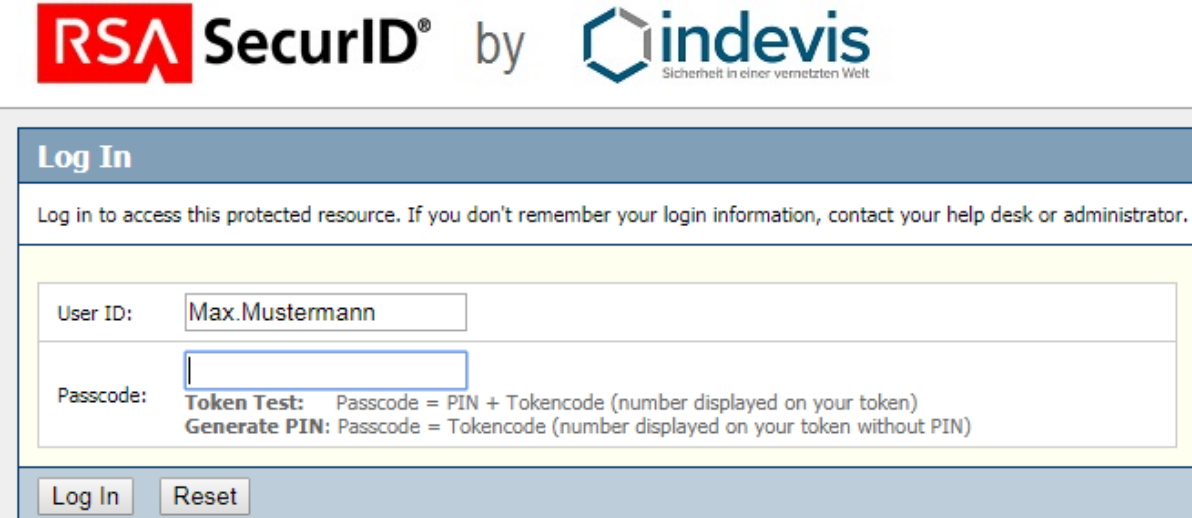


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New PIN:

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### Log In

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105: New PIN accepted. You are required to authenticate with your new PIN. Wait for the code to change on your token and then enter it in the space provided.

User ID:	<input type="text" value="Max.Mustermann"/>
Passcode:	<input type="text"/>

**Token Test:** Passcode = PIN + Tokencode (number displayed on your token)  
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Red text: Your new PIN was accepted.

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With this token code you may authenticate for the website and will get the following message:

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